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INTEGRATED MANAGEMENT SYSTEM (IMS) POLICY

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ELEKTROVAT d.o.o. bases its business operations on a systematic and process-based approach to management, ensuring that all activities—from design and production to execution of works and inspection—are planned, controlled, and continuously improved.

Starting from an understanding of the organizational context, we identify internal and external issues that affect our business, as well as the needs and expectations of interested parties, and based on this define development directions, objectives, and measures for managing risks and opportunities.

Through the implementation of the IMS, all business processes are interconnected and directed towards fulfilling customer requirements, increasing efficiency, reducing risks, and achieving sustainable development. Management is based on data-driven decision-making and the active involvement of employees at all levels.

We implement the Integrated Management System in accordance with the requirements of ISO 9001, ISO 14001, ISO 45001, ISO/IEC 27001, and ISO 50001, with the aim of continuous improvement of business performance and satisfaction of all interested parties.

We build our business on the following principles:

- Customer satisfaction through quality, reliability, and timely delivery;
- Continuous improvement of processes through risk and opportunity management;
- Decision-making based on relevant data and analysis;
- Environmental protection and reduction of climate change impacts; Improvement of energy efficiency and rational use of resources;
- Development and implementation of energy-efficient and sustainable technical solutions;
- Provision of safe and healthy working conditions with the prevention of injuries and illnesses;
- Consultation and active participation of employees in safety improvement;
- Protection of confidentiality, integrity, and availability of information;
- Raising employee awareness of the importance of information security;
- Development of employee knowledge, competencies, and awareness;
- Strengthening organizational resilience and adaptability to change;
- Building long-term and partnership-based relationships with customers and suppliers;
- Responsible management of company resources and assets;
- Application of modern technologies and innovation;
- Continuous improvement of the Integrated Management System.

We are committed to the continuous improvement of the IMS and responsible business conduct aimed at long-term development, resilience to change, and increasing the satisfaction of all interested parties.

Čačak, April 2026

Elektrovat Ltd. Belgrade
director-


Milan Spasovic

